

Legal Notice

Last updated: 26 August 2026

This Legal Notice governs access to and use of the website www.saunistica.com (the "Website").

By accessing or using this Website, you acknowledge that you have read and understood this Legal Notice and agree to comply with its terms.

1. Website Owner

In accordance with Spanish Law 34/2002 of 11 July on Information Society Services and Electronic Commerce (LSSI-CE), the following information is provided:

Commercial name: Saunística

Website operator: M.Proyecto - Mari Linnonmaa

Tax Identification Number (CIF/NIF): Y8736135J

Registered address: C. Miguel Hernández 3, 29120 Alhaurín el Grande, Málaga, Spain

Email: toni@saunistica.com

Website: www.saunistica.com

For any questions regarding this Website or its content, please contact us using the details above.

2. Purpose of the Website

The purpose of this Website is to provide information about Saunística, our products, services and activities, including information relating to:

- FinSteam gas sauna heaters
- Sauna tents and sauna packages
- Sauna accessories
- Technical information and documentation
- Installation and safety information
- Distributor and retailer networks
- Sales and quotation enquiries
- Customer and technical support
- Other sauna-related products and services

The information provided on this Website is intended primarily for general commercial and informational purposes.

Unless expressly stated otherwise, information displayed on the Website does not constitute a binding contractual offer.

3. Conditions of Use

Users agree to use this Website lawfully and responsibly.

Users must not use the Website:

- For unlawful or fraudulent purposes.
- To interfere with the normal operation or security of the Website.
- To introduce viruses, malicious software or other harmful technologies.
- To attempt unauthorised access to the Website, server or connected systems.
- To infringe the rights of Saunística, M.Proyecto or any third party.
- To copy, reproduce or commercially exploit Website content without authorisation where such use is protected by intellectual or industrial property rights.

Saunística reserves the right to restrict or block access to the Website where there are reasonable grounds to believe that it is being used unlawfully or in violation of these terms.

4. Intellectual and Industrial Property

Unless otherwise stated, the content of this Website, including but not limited to:

- Text
- Product descriptions
- Photographs
- Images
- Illustrations
- Graphics
- Videos
- Logos
- Trademarks
- Product names
- Technical documents
- Brochures
- Manuals
- Website design and layout

is owned by Saunística, M.Proyecto, FinSteam, their respective licensors or other identified rights holders and is protected by applicable intellectual and industrial property laws.

Access to the Website does not grant users any ownership rights or licences to such content except for the limited right to view and use the Website for legitimate personal or business purposes.

Content may not be copied, reproduced, modified, distributed, published, commercially exploited or used to create derivative works without the prior permission of the relevant rights holder, except where such use is expressly permitted by law.

5. FinSteam Trademarks and Product Content

FinSteam and associated product names, logos, designs, documentation and other brand materials may be trademarks, intellectual property or proprietary materials belonging to their respective owner.

Saunística works with FinSteam products and may use authorised FinSteam marketing, product and technical materials on this Website.

The presence of FinSteam trademarks or materials on this Website does not transfer any intellectual or industrial property rights to Website users.

6. Product and Technical Information

We make reasonable efforts to ensure that product descriptions, specifications, technical information, photographs and other information published on the Website are accurate and up to date.

However, products, specifications, dimensions, materials, designs, accessories, availability and other details may change as products are developed or updated.

Photographs and illustrations may also differ slightly from the final product.

For critical technical, installation or safety information, users must always refer to the latest official documentation supplied with the relevant product.

7. Installation and Safety Information

Certain products presented on this Website, including gas sauna heaters, require correct installation, ventilation, gas supply arrangements and compliance with applicable safety requirements.

Information provided on this Website does not replace:

- Official installation instructions.
- Safety instructions.

- User manuals.
- Product-specific technical documentation.
- Applicable national or local regulations.
- Requirements imposed by competent authorities.

Users are responsible for ensuring that products are installed and used in accordance with the applicable instructions, regulations and safety requirements in the country or location where the product is used.

Where required by applicable law, installation or gas-related work must be carried out by appropriately qualified or authorised professionals.

8. Limitation of Liability

Saunística takes reasonable measures to maintain accurate information and the proper functioning of the Website.

However, to the extent permitted by applicable law, we cannot guarantee that:

- The Website will always be available without interruption.
- All Website content will always be completely free from errors.
- The Website will be free from technical problems or malicious third-party interference.
- Information provided by third parties will always remain accurate or current.

Saunística shall not be liable for losses resulting solely from interruptions, technical failures, external attacks, third-party services or use of outdated information where such circumstances are outside our reasonable control.

Nothing in this Legal Notice excludes or limits any liability that cannot legally be excluded or limited under applicable consumer protection or other mandatory laws.

9. External Links

This Website may contain links to third-party websites, services, distributors, social media platforms or other external resources.

These links are provided for convenience or informational purposes.

Unless expressly stated otherwise, Saunística does not control third-party websites and is not responsible for their:

- Content
- Availability
- Security
- Terms and conditions

- Privacy practices
- Products or services

Accessing third-party websites is at the user's own discretion and is subject to the terms and policies of those third parties.

10. Privacy and Personal Data

Personal data collected through this Website is processed in accordance with applicable data protection legislation, including the General Data Protection Regulation (EU) 2016/679 (GDPR) and applicable Spanish data protection legislation.

For further information about how we collect and process personal data, please read our **Privacy Policy**.

11. Cookies

This Website may use cookies and similar technologies.

Information about the cookies used, their purposes and how users can manage their preferences is available in our **Cookie Policy**.

Where required by law, non-essential cookies will only be activated after the user has provided the appropriate consent.

12. Prices and Commercial Information

Where prices are displayed on the Website, we aim to clearly indicate whether applicable taxes, delivery costs or other charges are included.

Prices, availability, delivery terms and other commercial conditions may vary depending on:

- Country or delivery destination.
- Applicable taxes.
- Product configuration.
- Distributor or retailer.
- Shipping arrangements.
- Currency.
- Other applicable commercial conditions.

Unless expressly stated otherwise, Website prices and commercial information are provided for informational purposes and may be subject to confirmation before an order or agreement becomes binding.

13. Quotations and Enquiries

Submitting an enquiry, contact form or request for quotation through the Website does not create a binding contract.

A purchase or commercial agreement becomes binding only when the applicable terms have been agreed and the order has been accepted in accordance with the relevant sales conditions.

Where products are supplied by an authorised distributor, retailer or other third party, the contractual relationship may be directly between the customer and that third party.

14. Consumer Complaints and Dispute Resolution

If you have a complaint concerning a product or service supplied directly by Saunística, please contact us first at:

Email: toni@saunistica.com

We will make reasonable efforts to resolve complaints directly.

Where applicable, consumers may also have the right to refer an unresolved dispute to an accredited alternative dispute resolution (ADR) entity in accordance with Spanish and European consumer protection legislation.

Where legally required following an unresolved consumer complaint, we will provide information about the competent alternative dispute resolution entity and indicate whether we will participate in the relevant procedure.

The former European Commission Online Dispute Resolution (ODR) Platform was discontinued on **20 July 2025** and is therefore no longer available.

15. Applicable Law and Jurisdiction

This Website and this Legal Notice are governed by **Spanish law**.

Any dispute arising from the use of this Website shall be submitted to the courts and tribunals having jurisdiction under applicable Spanish law.

Where the user acts as a consumer, nothing in this clause affects any mandatory jurisdiction or consumer protection rights granted under Spanish or European Union law.

For business-to-business relationships, the applicable jurisdiction may also be determined by the specific contractual terms agreed between the parties.

16. Changes to This Legal Notice

Saunística reserves the right to modify this Legal Notice when necessary, including to reflect:

- Changes in legislation.
- Changes to the Website.
- Changes to our products or services.
- Changes to our business operations.

The current version will always be available on this page.

Users are encouraged to review this Legal Notice periodically.

17. Contact

For questions concerning this Legal Notice or the Website, please contact:

Saunística / M.Proyecto

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29120 Alhaurín el Grande
Málaga, Spain

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Website: www.saunistica.com