



# PRODUCT RANGE AND PRICE LIST



Toni Hannukainen 5-2026





Anyone. Anytime. Anywhere.

## **A real off-grid sauna, without the need to live off-grid.**

FinSteam saunas are designed for total freedom. Whether placed on a terrace, in a backyard, by a lakeside cabin, at the edge of the forest, or high on a mountain slope, FinSteam brings the authentic Finnish sauna experience wherever you choose.

Built to operate independently and efficiently, FinSteam is a true off-grid sauna solution, but just as perfectly suited for everyday modern living.

**Because freedom is not about location. It's about possibility.**

# IMPORTANT THINGS TO CONSIDER BEFORE PURCHASING A GAS SAUNA HEATER

## Is a FinSteam gas sauna heater suitable for your sauna?

FinSteam gas sauna heaters are an excellent solution for many different types of saunas, offering efficient heating, authentic sauna experiences, and flexibility for locations where electric power is limited or unavailable, where the use of wood-burning sauna heaters is prohibited, or where access to firewood is difficult or impractical.

However, it is extremely important to understand that **gas sauna heaters are not suitable for every sauna**, and there are situations where they must not be used for safety and performance reasons.

Before purchasing a gas sauna heater, please carefully review the following requirements and limitations.



# PERFECT MATCH FOR YOUR SAUNA?

## 1. Gas Sauna Heaters must not be used in saunas with mechanical ventilation

FinSteam gas sauna heaters are designed to operate with natural ventilation systems only. They must not be installed in saunas equipped with:

- Mechanical exhaust ventilation
- Mechanical supply and exhaust ventilation
- Forced air circulation systems

Mechanical ventilation may interfere with combustion air supply and exhaust flow, which can create serious safety risks and negatively affect heater performance.

## 2. Air Intake and Exhaust openings must lead directly outdoors

The sauna must have proper ventilation where **fresh air intake comes directly from outside and exhaust air exits directly outdoors**.

## 3. Ventilation opening sizes and locations must meet requirements

The size, placement, and quantity of ventilation openings are critical for safe operation. If the ventilation openings do not meet the required specifications, the heater must not be installed until proper modifications have been made.

Our technical specialists will gladly help verify that your sauna ventilation meets the required standards.

## 4. Sauna size, shape, and heater placement matter

Choosing the correct heater size is extremely important.

A gas sauna heater should never be installed in a sauna where it is underpowered for the sauna volume.

The heater must also not be installed in a location that is:

- Too low, small or cramped
- Covered or partially enclosed

The heater requires sufficient free space around it to allow proper airflow and safe operation.

Air circulation around the heater must remain unobstructed at all times.

## 5. Safety Distances to combustible materials must be sufficient

Gas sauna heaters must not be installed in saunas where the safety distances to combustible materials are too small. Our specialists can help you find safe solutions to:

- Reduce required safety distances
- Add heat shielding and protective solutions
- Protect combustible materials properly
- Design a safe installation layout



## GAS SAUNA HEATER

### **POWER 8,1 KW**

Suitable for sauna tents and non-insulated saunas up to 8 m<sup>3</sup>, and for insulated saunas up to 12 m<sup>3</sup>

### **SIZE**

62 cm × 52 cm × 30 cm

### **WEIGHT**

10.2 - 12.2 kg (without stones)

### **STONE CAPACITY**

Original 15-18 kg

R11 22-25kg

R14 30-33kg

### **SAFE**

ODS (Oxygen Depletion System) safety feature

### **DURABLE**

Built from high-quality stainless steel with anti-corrosion protection, ensuring long-lasting performance and reliability even in demanding sauna environments.

### **ECONOMICAL TO USE**

Gas consumption only 0.6 kg/h – very often the most cost-effective option, with lower heating costs than electric or wood-burning heaters.

### **HEAT-UP TIME**

15–25 minutes, depending on conditions and sauna structure

### **ENVIRONMENTALLY FRIENDLY**

During use, a gas heater produces considerably less CO<sub>2</sub> than a traditional wood-burning heater. It also generates significantly less soot, carbon monoxide, fine particles (PM2.5) and other combustion-related emissions, making it a cleaner-burning alternative for both sauna users and the surrounding neighbourhood.



### **CE- MARKED**

FinSteam is the only CE-marked, electricity-free sauna gas heater available on the European market.

### **EU-CERTIFICATE**

Built to meet the highest EU safety and performance standards. FinSteam gas heaters hold an EU Type-Examination Certificate in accordance with the EU Gas Appliance Regulation (EU/2016/426)

### **PATENTED TECHNOLOGY**

Finsteam's gas heaters are based on patented burner technology that significantly improves safety, ignition reliability, and combustion quality.

The patented system includes advanced safety features such as flame monitoring and an oxygen depletion sensor, ensuring safe operation especially in indoor environments, such as saunas. Finsteam's patented technology is protected well into the future, the patent is valid until 2043.

The technology is specifically designed for sauna applications, where consistent heat, reliable performance, and high safety standards are essential, but it can also be applied to a wide range of gas heating and burner solutions.

### **BOTNIA 81 MODELS:**

BOTNIA 81 O (Original)

BOTNIA 81 R11

BOTNIA 81 R14

BOTNIA 81 R11S

BOTNIA 81 R14S

### **BOTNIA 81 APPLIANCE VERSIONS:**

I3B/P30 - 30mbar

I3P37 - 37mbar

BOTNIA 81 O

BOTNIA 81 R14

BOTNIA 81 R14S





## GAS SAUNA HEATER

### **POWER 8,1 KW**

Suitable for sauna tents and non-insulated saunas up to 8 m<sup>3</sup>, and for insulated saunas up to 12 m<sup>3</sup>

### **SIZE**

68 cm × 54 cm × 33 cm

### **WEIGHT**

14.6 - 15.2 kg (without stones and safety package)

### **STONE CAPACITY**

R11 22-25kg

R14 30-33kg

### **SAFE**

ODS (Oxygen Depletion System) safety feature

### **DURABLE**

Built from high-quality stainless steel with anti-corrosion protection, ensuring long-lasting performance and reliability even in demanding sauna environments.

### **ECONOMICAL TO USE**

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### **HEAT-UP TIME**

15–25 minutes, depending on conditions and sauna structure

### **ENVIRONMENTALLY FRIENDLY**

During use, a gas heater produces considerably less CO<sub>2</sub> than a traditional wood-burning heater. It also generates significantly less soot, carbon monoxide, fine particles (PM2.5) and other combustion-related emissions, making it a cleaner-burning alternative for both sauna users and the surrounding neighbourhood.



FinSteam product development is carried out in Finland and Sweden. All FinSteam heaters are assembled and centrally warehoused in Finland. The burner and all structural components of the FinSteam heater are manufactured within Europe. FinSteam is therefore a Finnish gas heater, created through Nordic and European collaboration.

## **NEW 2026 MODEL - AURORA 8,1 KW**

Beneath its refined exterior, AURORA81 carries the same trusted FinSteam technology as BOTNIA81. The same 8.1 kW heart, the same gas-powered freedom and the same ability to create authentic Finnish löyly without electricity.

Our customers wanted something more elegant, more refined and a little less rugged. A heater that would bring the FinSteam experience into modern saunas where appearance matters just as much as atmosphere. We listened, returned to the drawing board and gave our proven technology a new shape.

### **AURORA 81 MODELS:**

AURORA 81 R11

AURORA 81 R14

AURORA 81 R11S

AURORA 81 R14S

### **AURORA 81 APPLIANCE VERSIONS:**

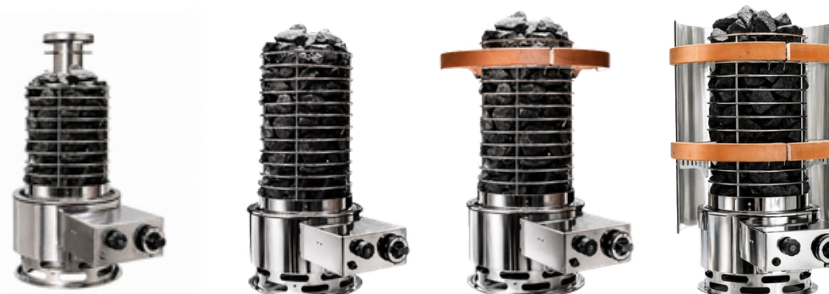
I3B/P30 - 30mbar

I3P37 - 37mbar

AURORA 81 R11

AURORA 81 R14

AURORA 81 R14S





## HEAT SHIELD

### **SIZE**

Height 550 mm

Installed Width 420 mm

### **WEIGHT**

1.8KG

### **MATERIAL**

Manufactured from stainless steel

### **INSTALLATION**

The Easy Lock brackets makes installation quick and straightforward. Simply lock it into place. No tightening is required.

### **INTENDED USE**

FinSteam NJORD heat shield reduces the required safety distance to combustible materials to 50mm.



## SAFETY RAIL

### **SIZE**

Height 45 mm

Diameter 470 mm

### **WEIGHT**

1.1KG

### **MATERIAL**

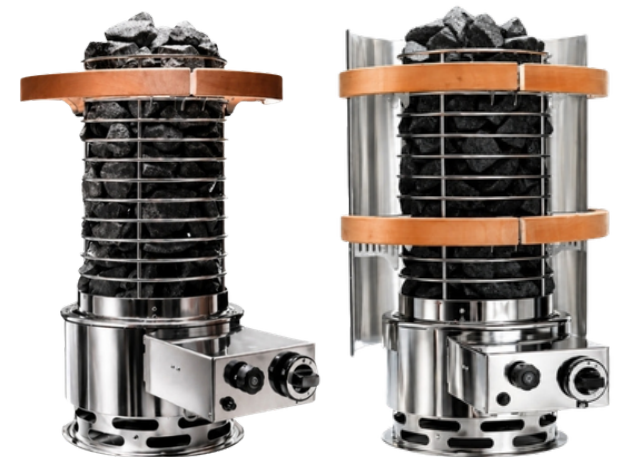
Manufactured from Alder wood

### **INSTALLATION**

The safety rail includes Easy lock brackets for easy and secure installation. The Safety Rail is sold as a 2 x 1/2 section package, allowing installation as a half-circle configuration, or as a full surround around the heater.

### **INTENDED USE**

The FinSteam HALO Safety Rail is intended for installation around compatible FinSteam gas sauna heaters to help reduce the risk of accidental contact with hot heater surfaces.



FinSteam NJORD and HALO accessories are compatible only with FinSteam ORBIS R stone cages.



## SAUNA TENT

### **SAUNA SIZE 8 M<sup>3</sup>, SUITABLE FOR 3-4 PEOPLE.**

Meet the premium side of sauna tents. FRITID X looks good, feels solid and is built from materials made to handle more than just a few weekends of fun.

Thanks to its pop-up frame, it goes up in minutes – even if it's your first time. And once inside, you'll notice something else: there's a lot more room than you expected. So remember! Size can sometimes fool the eye. And sometimes, two really are better than one. FRITID X tents can be connected together; use one for the sauna and the other as a changing room. More space, more comfort and twice the tent. What you do in there is up to you.

Easy to set up, surprisingly spacious and good-looking enough to stay in your backyard or on your terrace all year round.



#### **Structure and Materials:**

**Outer layer:** 100% Oxford 420D polyester with a waterproof coating, ensuring weather resistance and long-lasting protection.

**Middle layer:** 100% polyester fiber fill (150 g/m<sup>2</sup>) providing effective thermal insulation.

**Inner layer:** 100% Oxford 210D polyester fabric with a smooth inner surface that retains heat and enhances comfort.

**Waterproof rating:** 2000 mm water column, suitable for rain, snow, and high-humidity environments.

#### **FRITID & FRITID X Dimensions & Weight**

**Floor size:** 180 x 180cm  
**Inside Width:** 180cm to 224cm  
**Inside Height:** 180cm to 207cm  
**Weight:** 15kg

**Required Space:**  
**Width:** 240cm  
**Length:** 240cm  
**Height:** 220cm



## SAUNA TENT

### **SAUNA SIZE 8 M<sup>3</sup>, SUITABLE FOR 3-4 PEOPLE.**

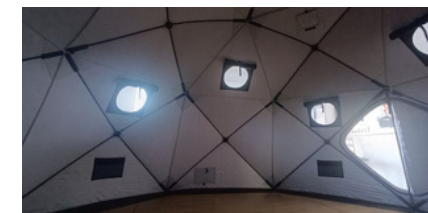
FRITID is the slightly simpler sibling of FRITID X, but don't mistake simple for cheap. The same quality materials, insulation and pop-up frame are all there. The differences are small, but you'll notice them.

FRITID comes in white and has one entrance. And since it pops up in minutes, getting it up is still the easy part. If you don't need to connect two tents together, your biggest decision is surprisingly simple: white or black/dark grey?

Which one looks better in your backyard, on your terrace or next to your camper? We'll leave that difficult decision to you.



Please note that many of sauna tents available on the market do NOT meet the required ventilation and safety standards for operating a FinSteam gas sauna heater.



The new large octagonal sauna tent, with a floor size of 4 x 4 m.

This sauna tent is heated with two FinSteam Botnia81 or Aurora81 sauna gas heaters and comfortably accommodates up to 12 people, with space for even up to 14 sauna users when needed.



FinSteam POPPEL sauna benches are manufactured and stocked in Spain.

## STABLE AND PRACTICAL SAUNA BENCHES

FinSteam Poppel benches are specifically designed for mobile and outdoor saunas where durability, lightweight construction, and fast setup are essential. The clean, functional design ensures a comfortable and stable seating position, allowing you to fully enjoy the heat.

### **MATERIAL**

The benches are made from poplar wood, a material known for being lightweight, durable, and pleasant against the skin. Poplar is highly suitable for sauna use, performing reliably under fluctuating temperatures and humidity.

### **EASY SETUP**

One of the key advantages of the Poppel benches is their quick and effortless setup.

No tools are required for assembly or disassembly, and the entire process takes only a few minutes. Thanks to the smart foldable structure, the benches are easy to transport, install, and relocate as needed.

### **SIMPLE DESIGN.**

### **SERIOUS STRENGTH.**

FinSteam Poppel benches are designed to work seamlessly with FinSteam sauna tents and gas heaters, but they are equally suitable for a wide range of other outdoor sauna solutions.

**Quality and safety have been a priority in the design.**

The seating height is optimized for FinSteam sauna tents, and the sturdy construction ensures the benches remain stable even during more intense sauna sessions. Reinforced seating prevents flexing or failure, even under heavier use.

All Poppel benches are handcrafted and constructed using durable joinery techniques, including traditional dowel joints.



The three-piece POPPEL sauna bench system requires no tools for assembly.

### POPPEL 1800



#### **SIZE 3-4 PERSONS**

**Width 1800mm**

**Upper bench:**

- Height: 830 mm Depth: 500 mm

**Lower bench:**

- Height: 380 mm Depth: 350 mm

**Weight: ~40kg**

### POPPEL 1600



#### **SIZE 3 PERSONS**

**Width 1600mm**

**Upper bench:**

- Height: 830 mm Depth: 500 mm

**Lower bench:**

- Height: 380 mm Depth: 350 mm

**Weight: ~35kg**

### POPPEL 1400



#### **SIZE 2-3 PERSONS**

**Width 1400mm**

**Upper bench:**

- Height: 830 mm Depth: 500 mm

**Lower bench:**

Height: 380 mm Depth: 350 mm

**Weight: ~30kg**

### POPPEL 1200



#### **SIZE 2 PERSONS**

**Width 1200mm**

**Upper bench:**

- Height: 830 mm Depth: 500 mm

**Lower bench:**

Height: 380 mm Depth: 350 mm

**Weight: ~25kg**



## PRICE LIST 08/2026

### FinSteam Gas Sauna Heaters

| Model                         | Price<br>VAT included |
|-------------------------------|-----------------------|
| <b>Botnia 81 O (Original)</b> | 1590,00€              |
| <b>Botnia 81 R11</b>          | 1670,00€              |
| <b>Botnia 81 R14</b>          | 1690,00€              |
| <b>Botnia 81 R11S</b>         | 1970,00€              |
| <b>Botnia 81 R14S</b>         | 1990,00€              |
|                               |                       |
| <b>Aurora 81 R11</b>          | 1870,00€              |
| <b>Aurora 81 R14</b>          | 1890,00€              |
| <b>Aurora 81 R11S</b>         | 2170,00€              |
| <b>Aurora 81 R14S</b>         | 2190,00€              |

### FinSteam saunatents

| Model                   | Price<br>VAT included |
|-------------------------|-----------------------|
| <b>Fritid (White)</b>   | 690,00€               |
| <b>Fritid X (Black)</b> | 790,00€               |
| <b>Dome (Black)</b>     | 1490,00€              |

### FinSteam sauna benches

| Model              | Price<br>VAT included |
|--------------------|-----------------------|
| <b>Poppel 1200</b> | 850,00€               |
| <b>Poppel 1400</b> | 900,00€               |
| <b>Poppel 1600</b> | 950,00€               |
| <b>Poppel 1800</b> | 990,00€               |

### FinSteam accessories

| Model                              | Price<br>VAT included |
|------------------------------------|-----------------------|
| <b><u>Stone cages:</u></b>         |                       |
| <b>Orbis O (Original)</b>          | 160,00€               |
| <b>Orbis 11</b>                    | 220,00€               |
| <b>Orbis 14</b>                    | 240,00€               |
|                                    |                       |
| <b><u>Safety:</u></b>              |                       |
| <b>Halo - Safety rail</b>          | 240,00€               |
| <b>Njord - Heat shield</b>         | 170,00€               |
|                                    |                       |
| <b>Sauna Stones - 20kg</b>         | 39,00€                |
| Olivine-diabase 5-10cm             |                       |
|                                    |                       |
| <b>Gas Regulator 30mbar</b>        | 29.00€                |
| <b>Gas Regulator 37mbar</b>        | 39.00€                |
| <b>Steel Braided Gas Hose 1.2m</b> | 18.00€                |
| <b>Regular Gas Hose 1.2m</b>       | 6.00€                 |
| <b>Sauna Bucket and Ladle</b>      | 69.00€                |

All gas heater models have two appliance versions:

- **I3B/P30 (30mbar)**; Butane, propane and their mixtures
- **I3P37 (37mbar)**; Propane

*The official heater model designation is structured as:*

Model series + Power output + Specification + Appliance version.

Example: **Botnia 81 - R14S - I3P37**

R11 = FinSteam Orbis11 stone cage

R14 = FinSteam Orbis14 stone cage

R11S = FinSteam Orbis11 stone cage + Safety package

R14S = FinSteam Orbis14 stone cage + Safety package

### How to order?

#### 1. Choose the Product(s) you want to purchase

Select the sauna tent, gas sauna heater, or accessories you would like to order.

Our team is happy to help you choose the right sauna solution for your needs. If you are purchasing a gas sauna heater for your own sauna, our technical specialist will:

- Evaluate whether the gas heater is suitable for your sauna
- Provide detailed installation and ventilation instructions
- Ensure the installation will be safe, functional, and efficient

We can also help you choose suitable accessories and other sauna equipment if needed.

#### 2. Place Your Order

You can place your order by Email, WhatsApp message or Phone call.

After placing your order, you will receive:

- An order confirmation by email
- An invoice for your order
- A summary of the ordered products and delivery details

#### 3. Order Processing & Payment

Once the invoice has been paid in full, your order will proceed to processing and shipment preparation.

You will then receive:

- An estimated delivery date
- Order status updates by email or WhatsApp

For custom-made or special-order products, delivery times may vary. We will always inform you about the estimated production and delivery schedule in advance.

#### 4. Shipping & Delivery

If your products are shipped to you, you will receive:

- A shipping confirmation
- A tracking number by email or WhatsApp

Delivery times may vary depending on the destination country and shipping method. Please inspect the shipment upon arrival and notify us immediately if any transport damage is detected.

#### 5. Order Pickup

If you choose to collect your order yourself, we will notify you by email and WhatsApp once your order is ready for pickup. The pickup notification will include: pickup address, available pickup times, contact information.



## FINSTEAM OUTDOOR SAUNA PACKAGES

### NOIR Collection

#### FinSteam NOIR M Advanced

**3280,00€**

- FinSteam Fritid X sauna tent
- FinSteam BOTNIA 81 R14 gas sauna heater
- FinSteam Poppel 1400 sauna bench
- Sauna stones 2 x 20kg
- Gas regulator and 1.2m hose

#### FinSteam NOIR L Advanced +

**3540,00€**

- FinSteam Fritid X sauna tent
- FinSteam AURORA 81 R14 gas sauna heater
- FinSteam Poppel 1600 sauna bench
- Sauna stones 2 x 20kg
- Gas regulator and 1.2m hose

#### FinSteam NOIR XL Premium +

**3890,00€**

- FinSteam Fritid X sauna tent
- FinSteam AURORA 81 R14S gas sauna heater
- FinSteam Poppel 1800 sauna bench
- Sauna stones 2 x 20kg
- Gas regulator and 1.2m hose

#### FinSteam NOIR XXL Premium +

**4590,00€**

- 2 x FinSteam Fritid X sauna tent
- FinSteam AURORA 81 R14S gas sauna heater
- FinSteam Poppel 1800 sauna bench
- Sauna stones 2 x 20kg
- Gas regulator and 1.2m hose

### LUMI Collection

#### FinSteam LUMI S Standard

**2980,00€**

- FinSteam Fritid sauna tent
- FinSteam BOTNIA 81 O gas sauna heater
- FinSteam Poppel 1200 sauna bench
- Sauna stones 20kg
- Gas regulator and 1.2m hose

#### FinSteam LUMI L Advanced

**3240,00€**

- FinSteam Fritid sauna tent
- FinSteam BOTNIA 81 R14 gas sauna heater
- FinSteam Poppel 1600 sauna bench
- Sauna stones 2 x 20kg
- Gas regulator and 1.2m hose

#### FinSteam LUMI XL Premium

**3590,00€**

- FinSteam Fritid sauna tent
- FinSteam BOTNIA 81 R14S gas sauna heater
- FinSteam Poppel 1800 sauna bench
- Sauna stones 2 x 20kg
- Gas regulator and 1.2m hose

**All prices include VAT.**

Shipping and packaging costs will be added to all sauna packages based on the actual costs incurred. The seller reserves the right to modify sauna packages, change package contents, discontinue products, or adjust pricing at any time without prior notice.



## 1. Seller Information

Seller: Saunística

Company: M.Proyecto - M.Linnonmaa. ESY8736135J

Address: C. Miguel Hernandez 3, 29120 Alhaurin el Grande, Spain

## 2. Products and Availability

Saunística sells sauna-related products, accessories, and equipment to consumers and business customers. All product descriptions, specifications, images, dimensions, and technical information are provided for informational purposes only. Minor differences in color, appearance, or technical details may occur. Product availability may vary, and Saunística reserves the right to modify, discontinue, or limit products without prior notice.

## 3. Prices and Taxes

All prices displayed are shown in euros (EUR) unless otherwise stated.

For customers within the European Union, applicable VAT is included in the displayed price unless otherwise specified. For customers outside the European Union, local customs duties, import taxes, VAT, or other governmental charges may apply. The customer is responsible for such charges unless otherwise explicitly stated. Shipping costs are displayed separately before the order is confirmed.

Saunística reserves the right to change prices at any time before an order is placed.

## 4. Orders and Payment

Orders become binding once the customer has placed the order and payment has been successfully received.

Products are primarily paid for by invoice or by another payment method specified separately by the seller. Additional payment methods may be introduced later when Saunística's online store becomes fully operational. Saunística reserves the right to refuse or cancel orders in cases involving pricing errors, suspected fraud, payment issues, product unavailability, or other justified reasons.

If an order is cancelled after payment has been received, the payment will be refunded to the customer.

## 5. Delivery and Shipping

Products are delivered to the delivery address provided by the customer. Some products may be shipped directly from the manufacturer's warehouse. Estimated delivery times are provided whenever possible but are not guaranteed unless expressly agreed otherwise in writing. Saunística is not responsible for delays caused by shipping carriers, customs procedures, force majeure events, supply chain disruptions, or other circumstances beyond reasonable control. The customer is responsible for ensuring that the delivery address and contact information provided are accurate. If a shipment is returned due to incorrect customer information or failure to receive the delivery, additional shipping charges may apply.

## 6. Transfer of Ownership and Risk

Ownership of the products passes to the customer once the products have been fully paid for and delivered. The risk of loss or damage passes to the customer upon delivery of the products to the customer or to a person authorized by the customer to receive the delivery. Saunística remains responsible for the products during transportation arranged by Saunística until delivery has been completed.

## 7. Inspection and Claims

The customer is encouraged to inspect the products upon delivery.

Any visible transport damage should be reported immediately to the carrier and, where possible, noted on the delivery receipt. If the customer notices defects, missing items, or other issues with the products, Saunística must be contacted within a reasonable time after discovery. This does not limit the customer's statutory rights under applicable consumer protection laws.

## 8. Right of Withdrawal and Returns

Consumers located within the European Union may have the right to withdraw from the purchase within fourteen (14) days from receiving the products, in accordance with applicable consumer protection legislation. To exercise the right of withdrawal, the customer must notify Saunística in writing before the withdrawal period expires. Returned products must be unused, in substantially original condition, and returned with original packaging where reasonably possible.

The customer is responsible for return shipping costs unless otherwise required by law or agreed separately.

The right of withdrawal does not apply to customized or made-to-order products, products damaged due to customer misuse, or products otherwise excluded by applicable consumer legislation. Refunds will be processed within a reasonable time after the returned products have been received and inspected.

## 9. Warranty and Defective Products

Products are covered by applicable statutory consumer protection rights and warranty obligations under Spanish and European Union law. If a product is defective, the customer may be entitled to repair, replacement, price reduction, or refund in accordance with applicable legislation. Normal wear and tear, improper installation, misuse, negligence, unauthorized modifications, or failure to follow product instructions are not covered. Customers must follow all installation, safety, and operating instructions provided with the products.

## 10. Product Use and Safety

Products must only be used for their intended purpose and in accordance with all provided instructions, warnings, and local regulations. The customer is responsible for ensuring proper installation, operation, ventilation, fire safety, and compliance with local laws and regulations. Saunística is not responsible for damage caused by improper installation, incorrect use, unauthorized modifications, lack of maintenance, or use contrary to instructions.

## 11. Limitation of Liability

Nothing in these terms limits liability that cannot legally be excluded under applicable law. To the maximum extent permitted by law, Saunística shall not be liable for indirect damages, consequential damages, loss of business, loss of profits, loss of use, or other indirect losses arising from the use or inability to use the products. Saunística's liability is limited to the purchase price of the affected product unless otherwise required by mandatory law.

## 12. Force Majeure

Saunística is not responsible for delays or failure to perform obligations caused by events beyond reasonable control, including war, natural disasters, pandemics, governmental actions, strikes, transportation disruptions, supply chain interruptions, energy shortages, or other exceptional circumstances.

## 13. Privacy and Data Protection

Customer personal data is processed in accordance with applicable data protection legislation, including the General Data Protection Regulation (GDPR).

## 14. Applicable Law and Dispute Resolution

These Consumer Sales Terms are governed by the laws of Spain and applicable European Union consumer protection legislation. Nothing in these terms limits the customer's mandatory rights under the consumer protection laws applicable in the customer's country of residence. If the customer has concerns or disputes regarding an order or delivery, the customer is encouraged to first contact Saunística customer service to resolve the matter amicably.

If no agreement can be reached, disputes may be referred to the appropriate consumer dispute resolution authority or competent court in accordance with applicable law.

## 15. Governing Language

These Consumer Sales Terms may be translated into other languages for convenience.

In case of discrepancies or inconsistencies between translations, the English version shall prevail.



Penviksvägen 4  
68600 Pietarsaari  
Finland

[www.finsteam.fi](http://www.finsteam.fi)



Saunística  
M.Proyecto - M.Linnonmaa  
C. Miguel Hernandez 3  
29120 Alhaurin el Grande  
Malaga, Spain

ESY8736135J



## Official and exclusive partner

Saunística is the official and exclusive partner of Finsteam for the European market, responsible for building and managing the distributor network across Europe.

## Toni Hannukainen

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## Mari Linnonmaa

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